

**Garrett Electronics, Inc.**  
1881 W. State St.  
Garland, TX 75042

24 August 2015

**Re: Toronto 2015 Pan / ParaPan Am Games**

Joe and Jack

I would like to take this opportunity to thank the staff of Garrett and Radioworld for their excellent service to the Toronto 2015 Pan / ParaPan Am Games held in Toronto, July / August 2015.

Garrett supplied all security screening equipment for the entire footprint of the Toronto 2015 Pan Am / ParaPan Am Games, including magnetometers, wands and bins. Additionally, your staff used their extensive experience and expertise to provide significant input into the secure and efficient design of Personal Screening Areas (PSA), including the Opening and Closing Ceremonies for Pan and Para.

The planning and implementation processes were handled with ease by Garrett, including all arrangements for shipping, storage, installation, calibration, movement and de-commissioning. Garrett met all of the Toronto 2015 requirements for having the equipment set up and fully operational for our Test Event prior to the Games beginning, as well as coordinating the removal of all of the equipment from site within a day of the athletes leaving.

Additionally, Garrett provided exceptional Games-time service and support. Phone calls for assistance were answered promptly and Garrett technicians would provide immediate support.

The Pan Am / ParaPan Am Games were a great success, and Garrett contributed to the security of the Games, ensuring a safe and wonderful experience for all the athletes, workforce, contractors, volunteers and spectators. We received nothing but positive feedback from the operators, some of whom have worked with other security screening equipment in the past.

Sincerely,



Glenn Phyper  
Director, Security Integration  
TO2015 Pan/ParaPan Am Games  
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